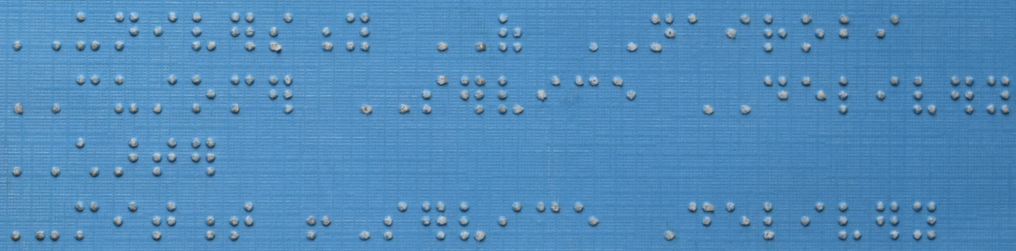
UNIVERSITY OF NAIROBI

CUSTOMER SERVICE DELIVERY CHARTER

Commitment to Service Delivery